

# How It Works

Expanded Enrollment  
Options April 2022

Rev date: 04/19/2022

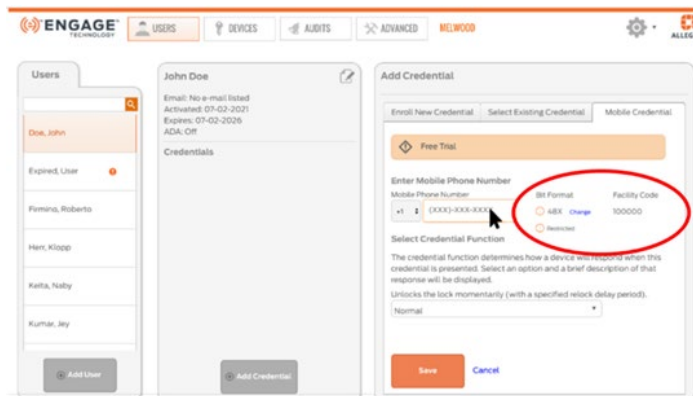
## Expanded Enrollment Options for Schlage Mobile Bluetooth® Credentials

New features are available, beginning on April 28<sup>th</sup>, for Schlage Mobile Bluetooth Credentials that deliver flexibility for access control administrators. These new features will provide the convenience of mobile credentials to end users with Schlage mobile enabled hardware (lock sets and wall readers), regardless of software access control provider.

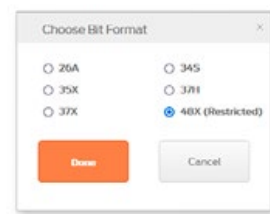
### How it works- the site administrator experience for using Schlage Mobile Bluetooth in ENGAGE™ and PACS or PropTech systems:

The main steps for creating the mobile credential remain the same; the site administrator will add a user, add a credential, choose mobile credential, and enter mobile phone number. These steps can be found in the [ENGAGE User Guide](#), beginning on page 32.

Now, site admins have the option to select the bit format and facility code. Options will include restricted bit format 48X as the default, with support for open bit formats 26A, 34S, 35X, 37H and 37X.



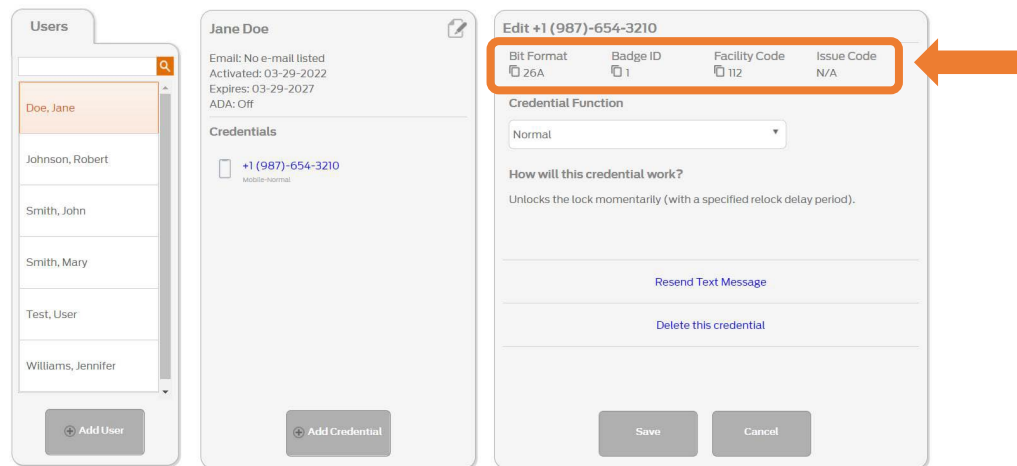
To change the bit format, click **Change** (circled in red on previous image) and then select the desired bit format from the pop-up box. Then click **Done**.



Once the mobile credential is saved, the badge details (bit format, facility code and badge ID) are available on the **EDIT** screen and can now be added to a PACS or PropTech system as follows:

- Click on the user's mobile phone number to access the **EDIT** screen.
- The process of adding the mobile credential is the same as adding a traditional plastic card
- The mobile credential badge details, including badge ID and facility code, can now be entered into the cardholder record within the PACS or PropTech access control system
- Once the badge details are saved to the cardholder record, the mobile credential can be activated and used in the PACS or PropTech access control system

Please note that each system, and the screens within it, will be different. Should you have any questions, please consult your integrator or PACS representative for directions on how to enter, save and activate Schlage Mobile Bluetooth credentials.



As a friendly reminder, mobile-enabled devices including Schlage MTB readers as well as NDEB, LEB and Schlage Control™ smart locks are required to support Schlage Mobile Bluetooth® Credentials. [Click here](#) to learn more about how to upgrade to mobile enabled hardware from Schlage.

#### Resources:

[Click here](#) for "How it works" video for site administrators

[Click here](#) for ENGAGE User Guide (revised 04/2022)

#### Questions or concerns?

For questions about adding a Schlage Mobile Bluetooth® credential to your access control system, please consult your integrator or service provider.

For any other questions or concerns, please contact Customer Care at 1-877-671-7011 Option 2 or [engage.tech.prod.support@allegion.com](mailto:engage.tech.prod.support@allegion.com).