



**SECURITYIN30**  
**LIVE WITH ALLEGION**

The Perimeter is Secured,  
Now What?

April 16, 2021

Question & Answer

**Q. Whose responsibility/scope is defining the sequence of operations usually in? Which Allegion tech support team (auto op/readers/exit device) should I call with questions on how to make it all work?**

- A. That question really has a multi-layered answer. A former coworker used to phrase it well when he'd say, "Don't tell me what hardware you think you need, please explain to me how you want this opening or space to work." Building on that information, hardware or specification consultants can not only list the right hardware for codes, function, aesthetics, and cost, but also create a written operation description so all parties involved can approve the outcome before monies are spent.

**Q. What is your Wireless Portable Reader?**

- A. Our WPR works on our 900 MHz AD lock platform and is great for remote or temporary stations. It is a handheld reader using batteries that communicates back to a Panel interface module which is connected to an access control system. When in range of a PIM, you can capture credential reads real-time, have audit capability, and provide a live accept/deny response to credentials. We have partners that even tie this to their software and have a picture pop up on an iPad upon presentation of the card to the reader to verify identity as well. If you're not within range of the PIM you can still use the device in a cache mode and permit access to the last 1000 valid users who presented a credential (or anyone with the correct facility code, depending on how it's programmed) and see a red/green light indicator however you won't get audits in cache mode. We see it used often for mustering situations, controlling access at sporting events, busses, obviously mentioned earlier for staging areas. Really a great device for extending or enhancing security beyond the traditional perimeter.

**Q. Audible noise from some of our access-controlled points is getting some negative comments lately. What are some options for us?**

- A. There are a couple of things that might be considered here. Motor drives in both electrified exit devices and locksets have really helped with not only noise at the openings but show dramatic decreases in power consumption. That also translates into lower costs for power supplies. Another is to be careful where we use magnetic locks. There's steel to steel contact with any magnetic lock and it's especially apparent with what are known as shear locks. Electric strikes make a snapping noise on every opening cycle. Electrified locksets and electrified exit device trim may add some cost to an opening, but they are the quietest hardwired products.

**Q. Do you have a form to use for an annual security assessment?**

- A. Please contact your local Allegion Sales Consultant to review or reach out to [InsideSales@allegion.com](mailto:InsideSales@allegion.com).