**Special Orders won’t upset you! Special Order Quotes** for Von Duprin, Falcon Exit Devices, Ives, and/or Glynn Johnson has a new process. Check out pages 3 through 6 in the *Von Duprin Exit Hardware and Parts Price Book 2011 (Effective January 31, 2011)* for pricing on typical Von Duprin special products/options. If the Von Duprin special is not listed or you need to know if we can make something special for Falcon Exit Devices, Ives, and/or Glynn-Johnson then email or fax your request directly to the Engineering Specials Team. We are striving for a response time of 4-hours or less (between 8:00am to 5:00pm; Monday through Friday, excluding holidays).

If it’s something we’ve done before then we need to validate ability and pricing. If it’s something new then we may need a more detailed Engineering review for manufacturing, codes, or functionality. If we can’t get you pricing then we’ll communicate with you so you know the status of your request.

**Send Special Order Quote Request to:**

* Email: [VDISpecials@allegion.com](mailto:VDISpecials@allegion.com)
* Fax: (877) 730-6248

\*All faxes arrive electronically as pdf’s in our vdispecials email address so use whatever means works best for you.

All special orders are handled through the normal process (i.e. through your SSC office or direct if non-quoted products are included). Please include a copy of your Special Products Quote with your order for reference and to assist in expediting the order.