



Customer Bulletin



October 2024

Schlage AD and CO Electronic Lock Updates

Background

In our ongoing effort to streamline product offerings and enhance customer satisfaction, we are taking actions to consolidate our portfolio, specific to low-volume models. As a result, we will condense our Magnetic Stripe reader offering to only the Schlage AD Series electronic locks as well as discontinue the Schlage CO220 & CO250 product lines. This strategic move aims to simplify our product range, improve supply chain efficiency, and ensure we continue to provide reliable, high-quality solutions to our customers.

Section 1: Immediate Discontinuation

Due to a shortage of MS/MSK readers (Magnetic Swipe Readers + Keypad) and MG/MGK readers (Magnetic Insert Readers + Keypads), coupled with a significant decrease in demand over the last five years, we have made the decision to immediately discontinue the Schlage CO250 lock offerings, as well as all related MS/MSK readers across the CO product lines and MG/MGK readers across the AD product lines.

Affected Products:

Effective immediately, no additional orders will be taken for the below products:

- MS/MSK readers (Magnetic Swipe Readers + Keypad Readers) for the Schlage CO200, CO220, and CO250 locks

- MG/MGK readers (Magnetic Insert Readers + Keypad Readers) for the Schlage AD200, AD300, and AD400 locks
- CO250 locks

Resolution:

- Consolidation of MS/MSK readers to AD Series locks only
 - Phase out MS and MSK readers from CO200, CO220, and CO250
 - Phase out MG and MGK readers on AD200, AD300, and AD400
- Immediate discontinuation of Schlage CO250 locks

Plan:

- Current customers with MS/MSK readers in CO200/CO220/CO250 locks:
 - Customers are encouraged to move to Schlage AD standalone locks with MS/MSK readers or alternative available readers in Schlage CO or AD Series.
- Current customers with MG and MGK readers in AD Series locks:
 - Customers are encouraged to move to AD-MS/MSK readers or alternative available readers.
- Current customers with CO250 locks:
 - Customers are encouraged to transition to any suitable Schlage CO Series locks or opt for standalone or networked AD Series locks.

Section 2: 90 Day End-of-Life Notice for Schlage CO 220 Locks

Affected Products:

- CO220 locks

Resolution:

Due to a continual decrease in demand over the last five years, effective January 31, 2025, or when the remaining inventory is sold out (whichever comes first), orders will no longer be accepted for CO220 locks.

Plan:

- Current Customers with CO220 Locks:
 - Warranty and Spare Parts: We will maintain a very limited inventory of materials for warranty purposes, including spare parts.
 - Transition Options: We encourage customers to transition to any suitable Schlage CO Series locks or consider upgrading to standalone or networked AD Series locks for enhanced functionality and security.

Questions or concerns?

For any questions or concerns, please don't hesitate to get in touch with Technical Support at 1-877-671-7011, option 2.

Hours of operation are Monday - Friday, 8 am to 7 pm EST.

Thank you for your continued trust in Allegion.