Schlage HandKey® II improves secure access for Anaheim’s Honda Center

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- Quinn Mackin, Director of Events Services, Honda Center

Summary
Anaheim’s Honda Center replaces ID cards with Schlage’s HandKey® II biometric reader for improved, foolproof access control.

Business need
Honda Center of Anaheim, a premier Southern California entertainment and sports venue and home of the NHL Anaheim Mighty Ducks, hosts myriad events each year. With its prior system of ID cards, it was too easy for people to give their cards to friends, letting them into the complex for free. “We knew we needed to find an alternative system that provided greater security through better identification,” said Quinn Mackin, Honda Center Director of Events Services.

Challenges
The Honda Center reviewed several alternatives, including other biometric technologies, but found them too expensive. It needed a cost effective, fast and secure access control device.

Statistics
Industry: Entertainment and sports
Application: Access control
Biometric: HandKey® II
HandReaders: 1
Users: 320
Geography: United States
Solution
The Honda Center installed the Schlage HandKey\textsuperscript{®} II in 2001 at the southeast entrance to the building, where the majority of employees must enter. Employees enter a personal identification number (PIN) on the HandKey II and present their hand to the reader, which verifies their identity within one second, based on the unique size and shape of their hands.

“The HandKey has tightened access into the center,” said Mackin. He adds that they have never experienced a false read on the machine. “We’ve done away with our master key. We no longer need it” he said. Mackin adds that the company looks forward to adding another HandKey to one of the north entrances so that the media and operations people don’t have to come to the south side of the building to enter.

Two people in administration can access the system and make changes from their desktop PCs. When someone leaves the organization, Honda Center administrators quickly and easily delete that user’s record with a couple of clicks and block any further entrance to the Pond.

Results
With Schlage’s HandKey II, Honda Center now ensures improved access control to their facility.

Honda Center
As Southern California’s premier entertainment and sports venue, the Honda Center hosts a variety of first-class events each year including concerts, sporting events and family shows. The 650,000-square-foot arena is home to the NHL Mighty Ducks of Anaheim as well as the prestigious John R. Wooden Classic and Fight Night at the Pond. Annual events include the Ringling Bros. and Barnum & Bailey Circus, World Wrestling Entertainment and the Harlem Globetrotters.

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