Seaside Beach Resort uses biometrics to track and manage employee time & attendance.

“We use the HandReaders for positive identification. They are definitely more secure than cards.”
- Rob Walsh, Information Technology Manager, La Jolla Beach & Tennis Club

Summary
Three biometric HandPunch® readers track time and attendance for up to 600 employees at the luxurious seaside resort. The 90-room La Jolla Beach & Tennis Club is one of only two beachfront properties in the exclusive La Jolla Shores section of La Jolla, California.

Business Need
“Before purchasing the HandPunch units, we had numerous problems with lost cards,” reports Ellen Gaines, HR Director for the resort. “We frequently had to replace lost cards so our employees could clock in.”

Challenges
The biometric units replaced a card system that frequently fell victim to lost cards or “buddy punching.”

Statistics
Industry: Hospitality
Application: Time and attendance
Biometric: HandPunch®
HandReaders: 3
Users: 600
Geography: United States
Solution
The HandPunch units are located in employee access areas such as the kitchen, hallways, or the breezeway of the employee entrance areas. Even though the resort is right on the ocean, they have not had a need for outdoor enclosures.

Results
Since implementing the biometric timekeeping solution, the resort has not had to deal with “buddy punching,” or lost cards, which are especially problematic during the summer season when an additional 150 employees join the staff.

“We are very satisfied with the HandReaders,” Gaines notes.

La Jolla Beach & Tennis Club
In 1935, when Frederick William Kellogg purchased the then 9 year old La Jolla Beach and Yacht Club and created a remarkably successful business that has remained family-owned and operated over four generations. Kellogg expanded the Club’s appeal by adding tennis courts, an Olympic-sized tennis pool and began construction on a world-class ocean front restaurant.

The HandPunch® trademark is a registered trademark of Schlage.

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