T.K. Maxx saves money and time with Schlage HandPunch®.

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- Gavin Howell, Store Systems Manager, T.K. Maxx

Summary
T.K. Maxx cuts labor management by more than 75 percent for each store manager in its nationwide chain of stores with Schlage HandPunch® biometric hand reader.

Business need
T.K. Maxx, the UK subsidiary of TJX Companies and nationwide chain of stores that sells fashion-wear, homewares and gifts at reduced prices, needed a system to help them limit their overhead costs. “It is essential that our store overheads are kept to a minimum,” said Gavin Howell, Store Systems manager for T.K. Maxx. Their prior system of card swiping was costing them substantial amounts of management time and money – store managers were spending too much time replacing lost cards or correcting errors caused when employees failed to clock in or out. In addition, “buddy punching”—employees punching in for other employees who are late for work—was costing them money.

Statistics
Industry: Retail
Application: Time and attendance
Biometric: HandPunch®
HandReaders: 125
Users: 36
Geography: United Kingdom
**Challenges**
Accurate time and attendance tracking was essential to minimizing lost time and money at each store.

**Solution**
T.K. Maxx began using the Schlage HandPunch® reader in 1999. When an employee places his or her hand into the machine, his or her identity is verified in less than one second based on the unique size and shape of his or her hand. The retail chain has successfully eliminated the need to correct time punching errors. Store managers have reduced labor management administration dramatically—from five hours per week to 10 minutes a day. Buddy punching is now impossible, so time theft has been eradicated.

“We have found the HandPunch to be very beneficial to the company as it means employee information is more accurate and staff cannot lose their means of identification,” said Howell.

**Result**
The HandPunch system has been so successful, it has been rolled out to all distribution centers and T.K. Maxx stores in the UK. The retailer saves a significant amount of money and valuable labor hours with the improved accuracy of their time and attendance recording system.

HandPunch® is a registered trademark of Schlage.