

TECHNICAL BULLETIN: Schlage CO Series Mechanical Security Enhancement



Overview:



Schlage CO Series

As part of our ongoing process to enhance the security of our products, we have developed a mechanical security enhancement for the Schlage CO Series. This enhancement is for the weep hole on the lower side of the external escutcheon (see picture below) and will not impact the intended function of the weep hole (i.e., allow water and moisture to escape).



Weep hole

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Affected Products:

Brand: Schlage

Model numbers:

- CO-100 (units manufactured prior to February 2021)
- CO-200 (units manufactured prior to February 2021)
- CO-220 (units manufactured prior to February 2021)
- CO-250 (units manufactured prior to February 2021)

Note: Product manufactured as of February 2021 includes an enhanced design and does not require retrofit action.

Actions:

Allegion created a retrofit clip that customers can field install to provide the mechanical security enhancement for installed units. We recommend that all commercial customers install this update. These retrofit clips can be obtained free of charge by calling our technical support line (1-877-671-7011, Option 2).

If you resell or distribute the Schlage CO Series, please share this communication with all of your Schlage CO Series customers, also encouraging them to adopt this and future security enhancements as standard practice.

Retrofit Clip Installation:



Retrofit Clip

1. Insert retrofit clip into weep hole using flathead screwdriver.

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2. Ensure that bottom of retrofit clip is flush or slightly recessed into the weep hole channel.