HandNet for Windows: Windows XP & Vista Functionality

HandNet for Windows has been tested with the following operating systems:

Windows XP Professional Service Pack 2
Windows Vista Business Service Pack 1

All basic functionality was tested and users may experience the following issues when running on one of the mentioned operating systems.

Windows Vista

1) The Activity Report may fail to generate and or display an error to the effect of “This function is already being run.” Specifically this may occur immediately after install. The recommended course of action is to reboot the machine, and the activity report should be generated correctly without error.

Windows XP

1) An error may occur when there are multiple user accounts on the PC. A user may encounter a HandNet for Windows error stating, “Cannot open SQL Server.” This may happen when HandNet for Windows was installed under User #1’s login on the PC, and then User #2 logs into the same PC and runs HandNet for Windows, logs in, and tries to generate a report. It is possible that this may be attributed to User #2 not having full administrative rights to the folder that HandNet for Windows is installed in. In order to prevent the error, the user should verify that he/she has full administrative rights on the machine and or should have HandNet for Windows installed under his account.

If more errors are encountered, we will make addendums or additions to this technical note.