Overview

Schlage biometrics offers training courses to provide you with the tools and services needed to optimize the performance and reliability of the HandKey® and related software solutions.

Keeping installers, technicians, and sales people current on the HandKey features, capabilities, troubleshooting techniques, and installation guidelines is key to profitability and maintaining customer satisfaction.

The goals of these courses are to provide a working knowledge of the HandKey hardware and software and be able to perform basic troubleshooting. The Schlage HandKey training classes are technically oriented and feature hands-on training through classroom exercises. Training is regularly scheduled at our factory location or can be delivered at your location.

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<th>Schlage biometrics access control training courses</th>
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Training courses

**HandKey training:**
- Introduction to biometrics
- Access control product line
- Options and accessories
- Installation
- Hands-on training
- Troubleshooting

**Access control HandKey software training:**
- Comparison of HandNet® for Windows vs. HandNet Lite
- Overview of HandNet for Windows and HandNet Lite
- Installing HandNet for Windows and HandNet Lite
- Adding users
- Connecting to the HandKey
- Creating reports
- Archiving
- Database backup and restore
- Troubleshooting

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About Allegion

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