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1. Remove center case cover and remove trim from door.

2. Remove mounting studs, cylinder (if applicable) and endplate from trim.
   - Keep mounting studs and cylinder (if applicable) for reinstallation.
   - Discard endplate.

![Diagram of QM Retrofit Kit](image-url)

**Parts**
- Damper housing
- Damper stop
- Rivet
- Slider assembly
- DuraLube® tube
- Endplate

**Tools**
- \( \frac{3}{16} \)" Nut driver
- #2 Phillips

**Scan QR code for online instructions.**

996L trim shown (with cylinder).
996L-BE trim does not include cylinder.
3 Replace the slider assembly.

3a Remove existing slider assembly including posts and springs.

3b Remove posts and springs from existing slider assembly.
- Keep posts and springs.

3c Disassemble existing slider assembly.
- Keep slider pivot.
- Discard remaining slider assembly parts.

3d Assemble new slider.
- Important! Assemble using the old slider pivot.

3e Assemble posts and springs on new slider assembly.

3f Using tube of grease provided, apply grease to interior of trim case (e-1 and e-2).

3g Install new slider assembly with posts and springs into trim.

3h Using tube of grease provided, apply grease to posts and springs (g-1 and g-2).
4 Attach damper stop to slider.

4a Place damper stop and rivet onto end of slider.

4b Secure damper stop with rivet.

5 Assemble damper housing and endplate.

Connect the base of the endplate with the slot on the damper housing.

Be sure to assemble endplate in orientation as shown.

6 Place damper assembly into the trim.

7 Attach mounting studs and reinstall cylinder (if applicable).

8 Rotate the lever to confirm correct operation.

The lever should operate smoothly and return to neutral position.

9 Attach trim to door and replace center case cover.

For more detailed installation instructions for specific exit devices, visit the Support area of the Allegion website at www.allegion.com/us.

Device and trim must be held securely while screws are being fastened, to prevent dropping to the floor.