



Product Release Information: MT20W Firmware 39.02.00

Product	MT20W
Version Number	39.02.00
Firmware Release Date	November 13, 2018
Production Release Date	November 2018
Customer Support	For more information or support, visit the ENGAGE Technology Solutions web site

Attention:

This document contains the **Release Notes** for MT20W firmware version **39.02.00**. The version includes feature updates and improvements made after previous firmware version 39.00.00 released August 2018.

Installation and Update Notes:

Installation:

Device firmware updates are made available through the ENGAGE™ database.

The MT20W firmware is updated by connecting with the ENGAGE mobile application and selecting “Update Firmware.” The firmware update occurs with a download over Wi-Fi.

Firmware versions that will be installed with this update:

- **Main Application** **39.02.00**
- *BLE Application* *01.03.02-122*
- *Wi-Fi Application* *4.77.r2153*

NOTE: The **BOLD** item(s) are updated from the previous release

Other system components versions to be used with this release: (or newer)

- *Android Application* **03.03.12**
- *iOS application* **02.03.20**
- ***ENGAGE Desktop App 01.08.00 (new)**
- *ENGAGE* **6.1.3**

**The ENGAGE Desktop application supports the following operating systems: Windows 10, macOS 10.12, 10.13 High Sierra, & 10.14 Mojave*



Who should update?

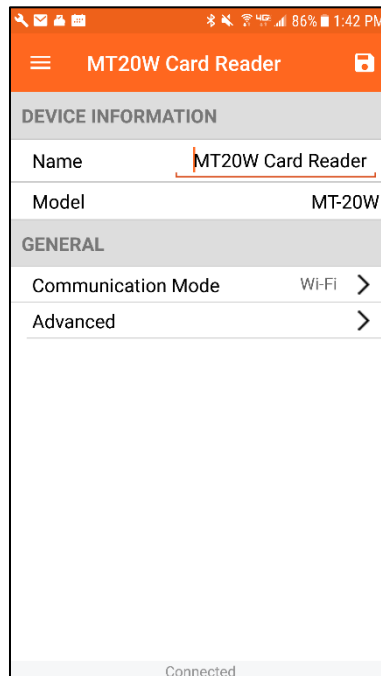
Allegion recommends keeping all devices at your site up to date with the latest firmware and software. We strive to provide the best products and service for our customers and security upgrades are highly recommended.

Our latest firmware and software releases will allow the customer to get the most from their devices.

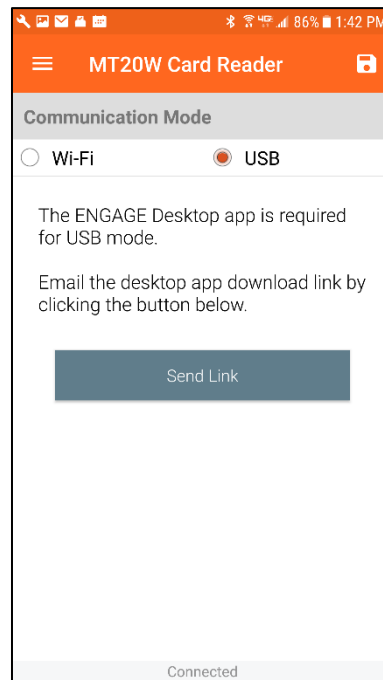
Specifically, all customers who would be interested in the following New Features should update all the devices and mobile devices used at their site:

New Features:

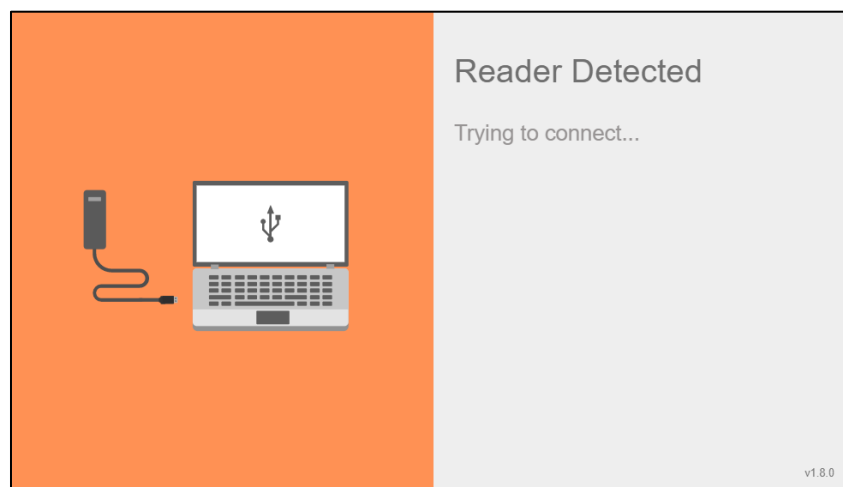
- USB Communication for ENGAGE managed systems
 - Allows for communication between the MT20W and the ENGAGE portal via USB
 - To Enable USB Communication after updating the firmware:
 - Connect to the MT20W using the ENGAGE Mobile app
 - Select Settings
 - Select Communication Mode



- Select USB from the Communication Mode options



- Click the “Send Link” button to send an email containing the link for the ENGAGE Desktop application
- Select the “Save” icon in the upper right to save the settings and then disconnect from the MT20W reader
- Unplug the MT20W from the PC and download and install the ENGAGE Desktop Application from the email invitation



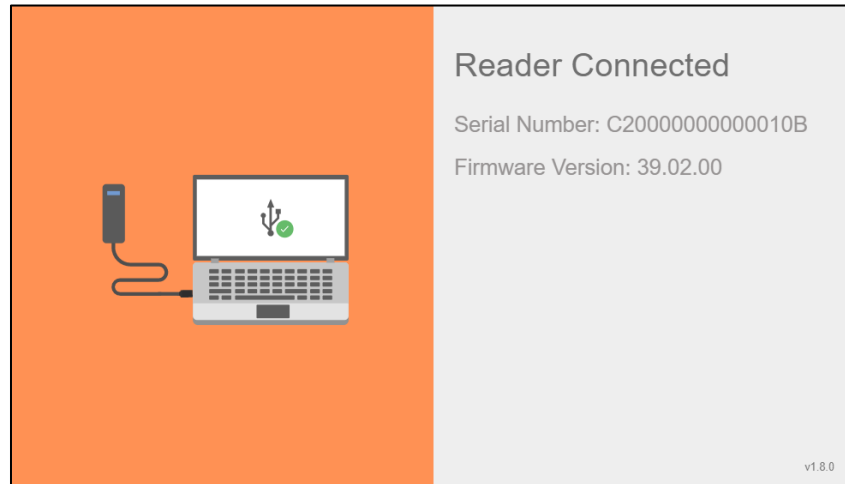
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ALLEGION™

- Plug the MT20W into the PC's USB
- The MT20W Reader should now be connected and ready to enroll credentials



NOTE: The ENGAGE Desktop application must be opened to enable USB communication. The application may be launched from the start menu, or desktop icon.

Revision	COMMENTS	DATE
SES20181105A		11-05-2018