



Product Release Information: Schlage Control™ Smart Locks Firmware 03.08.02

Product	Schlage Control™ BE467/FE410
Version Number	03.08.02
Firmware Release Date	October 09, 2019
Production Release Date	Web Release Only
Customer Support	For more information or support, visit the ENGAGE Technology Solutions web site

Attention: For Locks manufactured before July 30, 2019

This document contains the **Release Notes** for Schlage Control™ Smart Locks (BE467/FE410) firmware version **03.08.02**. This version includes feature updates and improvements made after firmware 03.07.03 released in July of 2019.

Installation and Update Notes:

Installation:

Device firmware updates are made available through the ENGAGE™ cloud database.

The site administrator can update the firmware on one BE467/FE410 unit at a time using the ENGAGE™ Mobile Application.

Additional firmware update information can be found in the Knowledge Center information portal by searching for the “*How do I perform BE467 Firmware Updates*” solution.

Firmware versions that will be installed with this update:

- Control firmware: **03.08.02**
- Bluetooth module: **01.07.00-142**

Other system components versions to be used with this release: (or newer)

- Gateway: 01.55.24
- Android Application: **4.3.13**
- iOS application: **3.2.6**
- MT20W: 39.03.00
- ENGAGE 7.0.1



Who should update?

This release is **only** available for locks manufactured before **July 30, 2019**.

Allegion recommends keeping all devices at your site up to date with the latest firmware and software. We strive to provide the best products and service for our customers.

Our latest firmware and software releases will allow the customer to get the most from their devices.

Specifically, all customers who would be interested in the following New Features and Recent Changes should update all the devices and mobile devices used at their site:

New Features:

- New Diagnostic Audits have been added to the Audit Trail
 - “Reset Diagnostics” audit that occurs when the lock resets
 - “Reader False Detect” audit that occurs once every 24 hours and includes the number of false detects from that period
 - “Battery Level (mV)” audit that occurs once every 24 hours and includes the battery voltage sampled at that moment

- New Audits added for Physical Access Control providers
 - “Database Error User Limit Reached” audit occurs when a database is sent that exceeds the maximum number of users supported by the lock
 - “Invalid FW Image” audit occurs if an incompatible firmware image is sent to the lock during a firmware update

Recent Changes:

- Firmware Factory Restore (FFR) function removed

- Battery Life Improvement

Revision	COMMENTS	DATE
SES20190924A	Updated for ENGAGE 7.0.1 Release	09-30-2019