



Product Release Information: MT20W Firmware 39.04.00

Product	MT20W
Version Number	39.04.00
Firmware Release Date	January 2020
Customer Support	For more information or support, visit the ENGAGE Technology Solutions web site

Attention:

This document contains the **Release Notes** for MT20W firmware version **39.04.00**. The version includes feature updates and improvements made after previous firmware version 39.03.00 released August 2019.

Installation and Update Notes:

Installation:

Device firmware updates are made available through the ENGAGE™ database.

The MT20W firmware is updated by connecting with the ENGAGE mobile application and selecting “Update Firmware.” The firmware update occurs with a download over Wi-Fi.

Firmware versions that will be installed with this update:

- **Main Application** **39.04.00**
- BLE Application 01.03.02-122
- Wi-Fi Application 4.77.r2153

NOTE: The **BOLD** item(s) are updated from the previous release

Other system components versions to be used with this release: (or newer)

- Android Application 4.3.13
- iOS application 3.2.6
- *ENGAGE Desktop App 1.0.0
- ENGAGE 7.0

**The ENGAGE Desktop application supports the following operating systems: Windows 10, macOS 10.12, 10.13 High Sierra, & 10.14 Mojave*



Who should update?

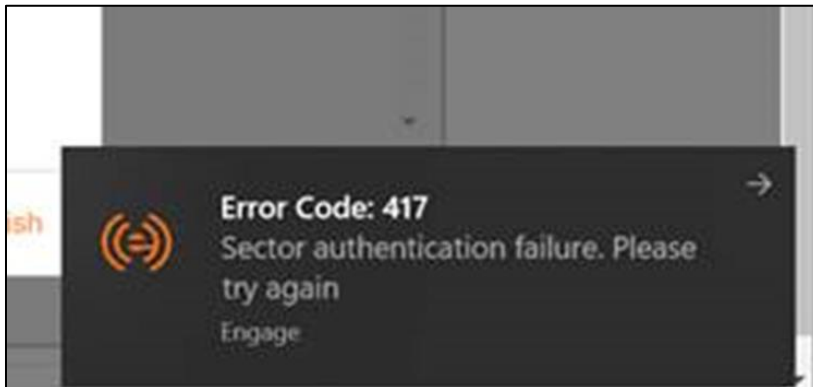
Allegion recommends keeping all devices at your site up to date with the latest firmware and software. We strive to provide the best products and service for our customers and security upgrades are highly recommended.

Our latest firmware and software releases will allow the customer to get the most from their devices.

Specifically, all customers who would be interested in the following Recent Change should update all the devices and mobile devices used at their site:

Recent Changes:

- Fixed the incorrect 417 Error shown when writing No Tour information to Mifare Classic Credentials
 - The No Tour write completes successfully but Error Code: 417 was incorrectly displayed



To Update:

- Connect to the MT20W from the ENGAGE Mobile app
- If necessary, switch the MT20W Connection Mode to Wi-Fi
- Select “Firmware Update” from the Advanced section

The MT20W may be switched back to USB mode after the firmware update.

Revision	COMMENTS	DATE
SES20200106A		01/06/20