Product Release Information: Gateway Firmware 01.57.12

<table>
<thead>
<tr>
<th>Product</th>
<th>Gateway</th>
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<tbody>
<tr>
<td>Version Number</td>
<td>01.57.12</td>
</tr>
<tr>
<td>Firmware Release Date</td>
<td>May 2020</td>
</tr>
<tr>
<td>Customer Support</td>
<td>For more information or support, visit the ENGAGE website.</td>
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Attention:

This document contains the Release Notes for Gateway firmware version 01.57.12. The version includes feature updates and improvements made after the Gateway product release firmware 1.56.02 released in October of 2019.

Installation and Update Notes:

Device firmware updates are available May 2020 through the ENGAGE™ cloud database.

Gateway firmware updates can be accomplished using the ENGAGE Mobile Application and/or use the Gateway API when commissioned in IP mode.

The following firmware versions are intended to be used with this release:

- Gateway – 01.57.12
- NDE80 – 02.13.02
- NDEB Mobile Enabled – 03.06.10
- LE – 01.08.05
- LEB Mobile Enabled – 03.06.10
- MT20W Credential – 39.04.00
- Schlage Control Mobile Enabled Locks – 04.06.03
- Schlage Control Locks – 03.08.02
- iOS Mobile – 3.2.12
- Android Mobile – 4.4.40
- ENGAGE Software – 7.5.0

NOTE: ALL BOLD item(s) above have been updated from the previous releases
**Who should update?**

Allegion suggests that customers utilize the latest firmware release to take advantage of the latest functionality, bug fixes, and security enhancements. We strive to provide the best products and service for our customers.

Our latest firmware and software releases will allow the customer to get the most from their devices.

Specifically, all customers who would be interested in the following Recent Changes should update all the devices and mobile devices used at their site:

**Recent Changes:**

- RSI RU/RM devices will no longer undog on the first connection or reconnection to a Gateway
  - Gateway no longer sends the lock command to the RU/RM when reconnecting until it was able to receive the correct state from the panel

- Gateway will now always correctly store the Ethernet IP Address
  - This issue only appeared in firmware version 01.57.10 and affected GWE units in IP Mode with static IP addresses

- Addition of Firmware improvements to better align with security best practices

<table>
<thead>
<tr>
<th>Revision</th>
<th>COMMENTS</th>
<th>DATE</th>
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<tbody>
<tr>
<td>SES20200311A</td>
<td>Release Notes for GWE as part of ENGAGE 7.5.0</td>
<td>03-11-2020</td>
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<tr>
<td>SES20200311B</td>
<td>Updated for FW Version 01.57.12</td>
<td>05-19-2020</td>
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