Product Release Information:  MT20W Firmware 40.02.00

<table>
<thead>
<tr>
<th>Product</th>
<th>MT20W</th>
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<tbody>
<tr>
<td>Version Number</td>
<td>40.02.00</td>
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<tr>
<td>Firmware Release Date</td>
<td>August 2020</td>
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<tr>
<td>Customer Support</td>
<td>For more information or support, visit the <a href="#">ENGAGE Technology Solutions web site</a></td>
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**Attention:**

This document contains the Release Notes for MT20W firmware version 40.02.00. The version includes feature updates and improvements made after previous firmware version 39.04.00 released January 2020.

**Installation and Update Notes:**

**Installation:**

Device firmware updates are made available through the ENGAGE™ database.

The MT20W firmware is updated by connecting with the ENGAGE mobile application and selecting "Update Firmware." The firmware update occurs with a download over Wi-Fi.

Firmware versions that will be installed with this update:

- **Main Application** 40.02.00
- **BLE Application** 01.03.02-122
- **Wi-Fi Application** 4.77.r2153

NOTE: The **BOLD** item(s) are updated from the previous release.

Other system components versions to be used with this release: (or newer)

- **Android Application** 4.5.96
- **iOS application** 3.3.78
- ***ENGAGE Desktop App** 1.0.0
- **ENGAGE** 7.5.1

*The ENGAGE Desktop application supports the following operating systems: Windows 10, macOS 10.12, 10.13 High Sierra, & 10.14 Mojave*
Who should update?

Allegion recommends keeping all devices at your site up to date with the latest firmware and software. We strive to provide the best products and service for our customers and security upgrades are highly recommended.

Our latest firmware and software releases will allow the customer to get the most from their devices.

Specifically, all customers who would be interested in the following Recent Change should update all the devices and mobile devices used at their site:

Recent Changes:

- MIFARE DESFire EV2 Credentials
  - Support added for reading MIFARE DESFire EV2 Credentials

To Update:

- Connect to the MT20W from the ENGAGE Mobile app
- If necessary, switch the MT20W Connection Mode to Wi-Fi
- Select “Firmware Update” from the Advanced section

The MT20W may be switched back to USB mode after the firmware update.

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<thead>
<tr>
<th>Revision</th>
<th>COMMENTS</th>
<th>DATE</th>
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<tr>
<td>SES20200801A</td>
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